

Vendor Questions and Answers #1

Issued September 3, 2009

Question 1

Question: If the email response to the RFI gets to you by 4:00pm on September 18 is it considered as meeting the deadline or do all the printed copies (4) and the email response have to reach you?

Answer: The printed copies are considered to be the official response, so the printed copies do need to be here on the 18th. If there is a compelling reason why you need more time, please contact Sarah Whitt at sarah.whitt@wi.gov or 608-261-2034.

Question 2

Question: In the existing application some of the coding has been done in C++. Which part of the application and/or what functionality does this reflect?

Answer: Most of the system was written in VB.NET. The website that allows voters to check their registration information on-line was written in C#. A small portion of the system, related to Kerberos security, is written in C++.

Question 3

Question: Do you have a Remote Backup Site for the existing application. If yes:

- a. Is it a hot backup or a warm one?
- b. Is the hardware same as the production or is it reduced?

Answer: Yes. Our back-ups are stored at two different sites.

- a. We have hot back-ups (the back-ups are taken while the system is on line in the evening hours).
- b. We have data resiliency, but not the servers themselves.

Question 4

Question: If the answer(s) for the above question is (are) yes, do you expect the same setup if the existing application were to be replaced?

Answer: If we should decide to replace the system, we would be open to vendor recommendations.

Question 5

Question: In the existing system what do the following mean (found in the enhancement document):

- a. PPAP?
- b. System At A Glance?
- c. Ping (letter)?

Answer:

- a. PPAP - Polling Place Assignment Plan: This allows users to save a specific configuration of polling places so that for future elections that have a similar configuration, they can use the plan rather than having to set up the polling places from scratch for each election.
- b. System at a Glance - this is a dashboard type screen in the system that provides totals for the jurisdiction that you currently logged into. It includes totals such as total # of registered voters, the number of voters who have been transferred out of your jurisdiction, the number of potential voter matches waiting to be reviewed, etc. There is also an Election at a Glance screen that provides totals for a given election.
- c. Ping (letter) - this is a letter that we send to voters if their HAVA Check (verification against DOT or SSA records) comes back as a non-match. This letter is one of several mailings that are included in SVRS that can be printed for individual voters or in batch.